



Terms and Conditions of the Service Package “Duo” in the Scope of the Special Offer “Half Price”

Duo service package includes 2 services – high speed Internet and Smart IPTV.

Table 1. Prices of “Duo” Service Package

Service Package Duo	Favorite
Basic Services	
Internet Speed	20 Mbps
TV channels ¹	35+
Additional Services	
Multiroom	ability to subscribe ²
Additional TV device for Multiroom	ability to subscribe
SmartBox Wi-Fi	ability to subscribe
Broadcast recording (NPVR)	ability to subscribe
TV on Demand	7 days
Additional internet speed	ability to subscribe
Separate TV channels	ability to subscribe
Team packages	ability to subscribe
Monthly Payment	8500 AMD

1.1. Subscribers, who will get the subscription for Duo service package for 1 year:

1.1.1. Subscription must be for 1 year (365 days) starting from the date of subscription.

1.1.2. Starting from the date of subscription monthly payment for Duo service package will be reduce by 50% during the first 3 months. After 3 months basic monthly payment for Duo service package will be charged.

1.1.3. Subscriber gets double speed internet compared with the basic speed of internet fixed by the terms of his service package for 1 year (365 days) starting from the date of subscription (If the subscriber uses the “Additional Speed” service, then the basic internet speed fixed by the terms of his service package will double and the speed provided by “Additional Speed” service will be added to doubled speed).

1.1.4. TV package “Additional 10” will be added to the channels of service package Duo for 1 year (365 days) starting from the date of subscription.

The right to use the Wi-Fi device remains valid for the subscriber after the expiration of the 1 year mandatory subscription of the Duo service package, if the agreement signed between the operator and the subscriber remains in effect and the Wi-Fi device is needed to deliver the services to the subscriber. In case of termination (unilateral or bilateral) of the contract between the Operator and the Subscriber, the Wi-Fi device must be returned to the operator.

¹The channels of the “Duo” service package are not fixed and can be changed by the Operator at any time.

²If any additional service is available, it is possible to activate additional service within the tariff plan by paying the fixed monthly fee for that service.



If the subscriber within the 1 year mandatory subscription of the Duo service package temporarily suspend the providing of services or the provision of the service is suspended due to delays of payments, then the subscription to the service package prolongs but does not prolong: 1.1.2. 50% discount during the first 3 months, 1.1.3. Double speed internet, 1.1.4. TV package “Additional 10”.

If the Subscriber is subscribed to the “Half-Price” offer within the scope of these conditions and without breaking the terms of annual subscription, switches to another tariff plan, he/she continues to use 1.1.2. 50% discount during the first 3 months, 1.1.3. Double speed internet and 1.1.4. TV package “Additional 10” until the expiration of the period established for them by the previous tariff plan, if the monthly fee for the new tariff plan is at least equal to the previous tariff plan.

- 1.2. Current subscriber by joining to Duo service package for one year or prolonging his contract, gets double speed of Internet and TV package “Additional 10” for 1 year (365 days) starting from the date of subscription.
- 1.3. The mandatory subscription period for the “Duo Favorite” service package is considered completed if the Subscriber has used the provided services for at least 365 days starting from the date of subscription.
- 1.4. If the subscriber of the “Duo” service package terminates the subscription before the end of the mandatory period, the subscriber undertakes to fully pay the operator the current debt and a fine of AMD 15 000 within 10 days from the date of termination.