

Terms and Conditions of the Service Package “Trio” in the Scope of the Special Offer “Half Price”

Trio service package includes 3 services – high speed Internet, Smart IPTV and Telephony.

Table 1. Prices of Trio Service Package

Service Package Trio ¹	Regional ²	Novice	Family	United	Personal
Basic Services					
Internet Speed	12 Mbps	20 Mbps	25 Mbps	40 Mbps	50 Mbps
TV Channels	50+	50+	100+	150+	155+
Included On-net minutes	0	500	500	500	700
Included minutes to RA other fixed-line networks	0	200	200	200	300
Additional Services					
Multiroom	ability to subscribe ³	ability to subscribe	included ⁴	included	included
Additional TV device for Multiroom	ability to subscribe	ability to subscribe	ability to subscribe	ability to subscribe	Included 2 devices
SmartBox Wi-Fi	ability to subscribe	ability to subscribe	included SmartBox Wi-Fi 1	included SmartBox Wi-Fi 1, SmartBox Wi-Fi 2	included SmartBox Wi-Fi 1, SmartBox Wi-Fi 2, SmartBox Wi-Fi 3
Broadcast recording (NPVR)	ability to subscribe	ability to subscribe	included	included	included
TV on Demand	7 days	7 days	7 days	7 days	7 days
Additional internet speed	-	-	-	-	ability to subscribe
Separate TV channels	ability to subscribe	ability to subscribe	ability to subscribe	ability to subscribe	ability to subscribe
Theme package	ability to subscribe	ability to subscribe	ability to subscribe	ability to subscribe	ability to subscribe
Monthly fee	8500 AMD	10000 AMD	12500 AMD	16000 AMD	20000 AMD

¹ The channels of the "Trio" service package are not fixed and can be changed by the Operator at any time.

² It is impossible to subscribe to the service package Trio Regional in Yerevan.

³ If there is an opportunity to subscribe, the additional service can be activated in the frame of the current tariff package, paying the defined monthly payment.

⁴ If the additional service is included in the tariff package no additional service fee is charged.



1. By subscribing to the Trio Service Package for 1 year, the Subscriber undertakes to use the Trio for 1 year (365 days) starting from the date of subscription.

1.1. Subscribers, who will get the subscription for Trio service package for 1 year:

1.1.1. The right to use a Wi-Fi device (with enabled Wi-Fi service) is included in Trio service package (Wi-Fi device is provided free of charge)

1.1.2. Starting from the date of subscription monthly payment for Trio service package will be reduce by 50% during the first 3 months. After 3 months basic monthly payment for Trio service package will be charged.

1.1.3. Subscriber gets double speed internet compared with the basic speed of internet fixed by the terms of his service package for 1 year (365 days) starting from the date of subscription (If the subscriber uses the “Additional Speed” service, then the basic internet speed fixed by the terms of his service package will double and the speed provided by “Additional Speed” service will be added to doubled speed).

1.1.4. TV package “Additional 10” will be added to the channels of service package Trio for 1 year (365 days) starting from the date of subscription.

1.2. The right to use the Wi-Fi device remains valid for the subscriber after the expiration of the 1 year mandatory subscription of the Trio service package, if the agreement signed between the operator and the subscriber remains in effect and the Wi-Fi device is needed to deliver the services to the subscriber. In case of termination (unilateral or bilateral) of the contract between the Operator and the Subscriber, the Wi-Fi device must be returned to the operator.

1.3. If the subscriber within the 1 year mandatory subscription of the Trio service package temporarily suspend the providing of services or the provision of the service is suspended due to delays of payments, then the subscription to the service package prolongs but does not prolong: 1.1.2. 50% discount during the first 3 months, 1.1.3. Double speed internet, 1.1.4. TV package “Additional 10”.

If the Subscriber is subscribed to the “Half-Price” offer within the scope of these conditions and without breaking the terms of annual subscription, switches to another tariff plan, he/she continues to use 1.1.2. 50% discount during the first 3 months, 1.1.3. Double speed internet and 1.1.4. TV package “Additional 10” until the expiration of the period established for them by the previous tariff plan, if the monthly fee for the new tariff plan is at least equal to the previous tariff plan.

1.4. Current subscriber by joining to Trio service package for one year or prolonging his contract, gets:

1.4.1. The right to use the Wi-Fi device (with enabled Wi-Fi service) if earlier refused this offer.

1.4.2. Triple speed of internet compared with the basic speed of internet fixed by the terms of his service package for 1 year (365 days) starting from the date of subscription.

1.4.3. TV package “Special 30” for 1 year (365 days) starting from the date of subscription.

1.5. Право пользования Устройством Wi-Fi для Абонента сохраняется также и после окончания обязательного срока, определенного условиями подписки на 1 год на пакет услуг «Трио», если заключенный между Оператором и Абонентом Договор остается в силе, и Устройство Wi-Fi необходимо



для предоставления Услуг Абоненту. В случае прекращения Договора между Оператором и Абонентом (односторонне или двусторонне) Устройство Wi-Fi подлежит возврату Оператору.

1.6. If the subscriber within the 1 year mandatory subscription of the Trio service package temporarily suspend the providing of services or the provision of the service is suspended due to delays of payments, then the period of provision triple speed of internet and TV package “Special 30” does not prolong.

1.7. If the Subscriber got the triple speed and TV package “Special 30” within the scope of these conditions and without breaking the terms of annual subscription, switches to another tariff plan, he/she continues to use special offer until the expiration of the period established for them by the previous tariff plan, if the monthly fee for the new tariff plan is at least equal to the previous tariff plan.

1.8. The mandatory subscription period for the Trio service package is considered completed if the Subscriber has used the provided services for at least 365 days starting from the date of subscription.

1.9. If the subscriber of the Trio service package terminates the subscription before the end of the mandatory period, the subscriber undertakes to fully pay the operator the current debt and a fine of AMD 15 000 within 10 days from the date of termination.